

Wonderful Communication, Mobile Life.

Alice MOBILE

User Manual

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1

Description of the Alice MOBILE GUI

Launching the Alice MOBILE

To launch the program, double-click the shortcut icon of the Alice MOBILE on the desktop.

Note:

- When you are required to enter the Personal Identification Number (PIN) code, enter the correct PIN and click **OK**. If you fail to enter the correct PIN or PIN Unblocking Key (PUK) code, the network-related functions would be unavailable.
- The card SIM/USIM is supplied by the service provider. For details, contact your service provider.

Interface Overview

Shortcut Icons

The following table lists the shortcut icons provided by the Alice MOBILE.

Click...	To...
	Display the Connection interface.
	Query the statistics of the transferred data.
	Display the SMS interface.
	Display the Phonebook interface.

Status Information

The following table lists the status information.

Status Information	Description
Network signal	Indicates the signal strength of the network.
Network information	Displays the profile of the current network.
New message	If the text message prompt is enabled, when a new message is received: <ul style="list-style-type: none">• In the status bar, the icon  flashes.• On the lower right corner of the PC screen, the Alice MOBILE dialog box is displayed.
Unread message	When there is an unread message: <ul style="list-style-type: none">• In the status bar, the icon  flashes.• When you move the cursor to the icon, the number of unread message(s) is displayed.
Network connection	The information of the network connection: <ul style="list-style-type: none">•  : The network is connected.•  : The network is disconnected.
Transferred data	<ul style="list-style-type: none">•  : Data download is in progress.•  : Data upload is in progress.

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Internet Services

Accessing the Internet

After setting the network and connection profiles, you can access the network through the Alice MOBILE.

To access the Internet, do as follows:



1. Click .
2. Select the correct profile in the drop-down list.
3. Click **Connect** to set up the connection.
4. Launch the browser on the PC to access the internet.

Note:

- When the connection is established, the main interface displays the details of the current network.
- When the connection is established, choose **Disconnect** to disconnect from the network.

Statistics Information

You can use the **Statistics** function to check the network traffic.

Viewing the Statistics Information

To view the statistics information, do as follows:



1. Click  to display the statistics interface.
2. In the navigation tree, click the following tabs to display the corresponding diagram.
 - **Transfer**: To view the duration of the current connection, uploaded/downloaded speed and data of the current connection.
 - **Statistics**: To view the last reset time, daily/monthly/yearly uploaded and downloaded data.

Note:

The statistical data of the traffic is only for your reference. The actual traffic information is accounted on the basis of the traffic data collected by the operator.

Resetting the Statistics Information

To reset the statistics information, do as follows:

1. In the navigation tree, right-click a tab.
2. Choose **Reset Statistics**.
3. Click **Yes**.

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SMS Services

The Alice MOBILE provides SMS services. The local mailbox can store the messages without any limit on the capacity and messages can be easily managed.

Creating and Sending a Message

1. Click  to display the **SMS** interface.
2. Click  to display the **New** interface.
3. Enter the recipient number by using one of the following options:
 - Click **Send To...**. Then select a phone number in the **Select Number** interface.
 - Enter the recipient number directly.
4. Enter the message content.
5. After the content is edited, you can choose the following options:
 - Click **Send**: To send the message.
 - Click **Save**: To save the message as a draft.
 - Click **Close**: To exit edit of the current message, the message is saved in the **Draft**.

Note:

- You can group send a message to up to 20 phone numbers. Each number should be separated by ";".
- You can enter up to 2,048 characters in a message each time.

Inbox

Inbox stores the received messages.

To display the **Inbox** interface, do as follows:

1. Click  to display the **SMS** interface.
2. Choose **Local > Inbox** to display the **Inbox** interface.

Searching a Message

Click . Then enter the name/phone number of the message sender, part of the message content.

Note:

- You can enter part of the message content to search.
- When you search a message, a list of the matched messages is updated automatically according to the information entered. The matched messages in the searched group are displayed. No result is displayed when no matched message is found.

Viewing a Message

To view a message in the inbox, do as follows:

1. Display the **SMS** interface and select a message to read.
2. Click the selected message.
The name and phone number of the message sender, message content, and received time are displayed below the message list.
3. Right-click the selected message for the following options:
 - **Send**: send the message to the message receiver.
 - **Reply**: In the **Reply** interface, re-edit the message and send it to the message sender.
 - **Forward**: Forward the message to another person.
 - **Save Number**: In the **New Contact** interface, enter other information (including name, mobile number, office number, home number, email address and remarks), and save the contact.
 - **Delete**: Delete the message.
 - **Delete All**: Delete all the messages in the inbox.

Note:

- You can press and hold **Shift** or **Ctrl**, and click the selected messages; or, you can press **Ctrl + A** to select all the messages in the list.
- The messages deleted from the inbox are stored in the Deleted box.
- You can forward only one message a time.

You can also click the shortcut icons displayed above the message list to perform the following operations:

- : Reply to the selected message.
- : Forward the selected message.
- : Delete the selected message.

Outbox

Outbox stores the sent messages, including the messages sent both successfully and unsuccessfully.

To display the **Outbox** interface, do as follows:

1. Click  to display the **SMS** interface.
2. Choose **Local > Outbox** to display the **Outbox** interface.

Note:

For details, refer to **Inbox**.

Draft, Important, Deleted and Reports

Draft stores the drafts unsent messages.

Important stores your important messages.

Deleted stores the messages deleted from the local mailbox.

Reports stores the delivery notifications received when messages are delivered.

Note:

- For details, refer to **Inbox**.
- The Deleted box does not store the messages deleted from the card SIM/USIM.
- If you delete the messages in the Deleted box, the messages will be deleted permanently. Be cautious while performing the operation.

Viewing a Message on the Card SIM/USIM

The messages saved on the card SIM/USIM can be operated in the same manner as the messages in the local message box. For details, refer to **Inbox**.

Note

- The card SIM/USIM is supplied by the service provider. For details, contact your service provider.
- You can save the sent and received messages on the terminal. The messages saved on the terminal can be operated in the same manner as the messages on the card SIM/USIM.

You can move a message from the card SIM/USIM to the local inbox or local outbox.

1. Click  to display the **SMS** interface.
2. Click the **SIM/USIM** tab.
3. Select one or more messages in the message list.
4. Right-click the selected message(s) for the following options:
 - **Move to Local:** Move the selected messages from the card SIM/USIM to **Local**.
 - **Move All to Local:** Move all the messages from the card SIM/USIM to **Local**.
5. In the **Prompt** dialog box, click **OK**.

Note:

- When the messages on the card SIM/USIM are moved to **Local**, the messages are deleted from the card SIM/USIM.
- The received messages on the card SIM/USIM are moved to the local inbox, and the sent messages on the card SIM/USIM are moved to the local outbox.

Text Message Settings

Choose **Tools > Options**, and click the **Text Message** folder.

Text Alerts Settings

You can select the visual prompt and audio prompt.

Option	Description
Show a notification when a new text message arrives	When a new text message is received, a dialog box is displayed. You can: <ul style="list-style-type: none">• Click View to view the new message.• Click Cancel to view the message later.
Play a sound when a new text message arrives	You can perform the following operations: <ul style="list-style-type: none">• Click Browse to select a text message tone file.• Click Test to play the text message tone; click Stop to stop playing the text message tone. When a new message is received, the selected text message tone is played.

Note:

The text message tone can be a ***.wav** or ***.mid** file.

Setting the Message Center Number and Message Validity Period

The information of message center number is provided with the card SIM/USIM. When the card SIM/USIM is inserted, the information is changed automatically. If no information exists or the information is deleted by mistake, contact your card provider.

The message validity period is the period for storing messages in the message center, including options such as **12 Hours**, **24 Hours**, **30 Days** and **Maximum**.

Requesting a Delivery Report

You can select **Request delivery report** to enable the delivery report function.

When the function is enabled, the network can deliver a status report of the sent message.

4 Phonebook

You can manage contacts in the phonebook conveniently with the Alice MOBILE.

Phonebook Management in Local

To enter the local phonebook, do as follows:

1. Click  to display the **Phonebook** interface.
2. Click **Local** in the navigation tree.

Creating a Contact

1. Click  to display the **New Contact** interface.
2. Enter the information.
3. Click **OK** to save the contact.

Note:

The contact information cannot be null or only contain spaces or new-line characters.

Searching a Contact

Click . Then enter the contact information.

Note:

- You can enter any part of the contact information to search. Each field of the contact information is supported.
- When you search the contact, the contact list is updated automatically according to the information entered. The matched contacts in the searched group are displayed. When no matching contact is found in the group, no result is displayed.

Viewing a Contact

To view a contact, do as follows:

1. Enter the local phonebook, select a contact to view.
2. Click the selected contact.
The contact name, mobile number, office number, home number, email address, and remarks are displayed below the contact list.
3. Right-click the selected contact for the following options:
 - **Edit Contact:** Change the information of the contact.
 - **Delete Contact:** Delete the contact.
 - **Send:** Send a message to the mobile number of the contact.

You can also click the shortcut icons displayed above the contact list to perform the following operations:

-  : Edit the selected contact.
-  : Delete the selected contact.
-  : Send a message to the mobile number of the contact.

Group Management

Creating a Group

You can create a group to manage local contacts by category.

1. Right-click **Local** in the navigation tree, and choose **New Group**.
2. Enter the group name.

Note:

- The group name cannot be null or identical to an existing group.
- You can manage only local contacts by group.

Modifying a Group Name

1. Select a group to modify the name.
2. Right-click the selected group in the navigation tree, and choose **Rename Group**.
3. Enter the new group name.

Note:

You cannot rename the two default groups, **Local** and **Card SIM/USIM**.

Adding a Contact

To add a contact from **Local** to another group, do as follows:

1. Select one or more contacts in **Local**.
2. Drag the selected contacts to another group.

Note:

When you drag the selected contact(s), press **Ctrl** to copy the contact(s) to another group; otherwise, the contact(s) are moved to another group.

To add a contact to a group, do as follows:

1. Select a group in the navigation tree.
2. Click ; or right-click in the contact list and choose **New Contact**.
3. Enter the information.

Removing a Contact

1. Display the contact list of a group.
2. Select a contact to remove.
3. Right-click the selected contact and choose **Remove from group**.

Note:

The contact is removed from the group but not deleted.

Deleting a Group

1. Right-click a group in the navigation tree and choose **Delete Group**.
2. Click **OK**.

Note:

When you delete a group, contacts in the group cannot be deleted. The contacts remain in the phonebook of **Local**.

Sending Group Messages

1. Right-click a group in the navigation tree and choose **Send Text Message** to display the **New** interface.
All the contacts in the selected group are the message receivers.
2. In the **New** interface, enter the message content.
3. After the content is edited, you can choose the following options:
 - Click **Send**: To send the message.
 - Click **Save**: To save the message as a draft.

- Click **Close**: To exit edit of the current message. If you click **Yes** in the **Prompt** dialog box, the message is saved in the **Draft**.

Phonebook Management on the Card SIM/USIM

You can save the contacts on the card SIM/USIM.

The contacts saved on the terminal can be operated in the same manner as the contacts on the card SIM/USIM. For details, refer to **Phonebook Management in Local**.

Note:

The card SIM/USIM is supplied by the service provider. For details, contact your service provider.

Import/Export

You can export the contacts from **Local** or the card SIM/USIM to a ***.csv** file, and import the contacts from a ***.csv** file to phonebook in **Local** or the card SIM/USIM.

Note:

In the local phonebook, select one or more contacts. Drag the contact(s) to the card SIM/USIM in the navigation tree. Then the contact(s) are exported to the phonebook of the card SIM/USIM.

Importing Contacts

You can import the contacts from a ***.csv** file to the local phonebook or the card SIM/USIM.

1. Click  to display the **Phonebook** interface.
2. Click **Local** or **SIM/USIM** in the navigation tree.
3. Right-click the contact list and choose **Import**.
4. Choose a file to import the contacts. Click **Open** to display the **Field Mapping** interface.
5. Drag the value in the file to the corresponding field on the right.
6. Click **OK**.

Note:

- The maximum number of contacts that can be saved on the card SIM/USIM is subject to the capacity of the card SIM/USIM.

- When you import contacts to the card SIM/USIM, if its capacity is full, the import stops automatically. The content of the imported contacts is not affected.

Exporting Contacts

You can export contacts from the local phonebook and the card SIM/USIM. The exported contacts can only be saved in a *.csv file.

1. Click  to display the **Phonebook** interface.
2. Click **Local** or **SIM/USIM** in the navigation tree.
3. Select one of the following operations:
 - Right-click the contact list and select **Export All Contacts**.
 - Select one or more contacts and right-click to select **Export Selected Contacts**.
4. Select the path to save the contact(s).
5. Enter the file name and click **Save**.

Note:

You can press and hold **Shift** or **Ctrl**, and click the selected contacts; or you can press **Ctrl + A** to select all the contacts in the list.

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Settings and Information Query

Switching a Language

The Terminal Management provides several interface languages.

During the running of the software, you can choose **Tools > Language** to switch the languages.

PIN Operations

If a card SIM/USIM is used on the terminal, the Personal Identity Number (PIN) code protects your card from unauthorized use. You can modify the PIN code and enable/disable the PIN verification.

Note:

The PIN code and PIN Unblocking Key (PUK) code are provided along with the card SIM/USIM. For details, contact your service provider.

Enabling/Disabling the PIN Verification

You can enable the PIN verification. If it is enabled, you need to verify the PIN code when you connect the data card to your PC again.

- To enable: Choose **Tools > PIN Operations > Enable PIN Verification**.
- To disable: Choose **Tools > PIN Operations > Disable PIN Verification**.

Modifying the PIN Code

1. Choose **Tools > PIN Operations > Modify PIN**.
2. In the **Modify PIN** dialog box, enter the current PIN code and the new PIN code.
3. Enter the new PIN code again.
4. Click **OK** to complete the modification.

Note:

The PIN code should be a numeric string of 4~8 digits.

Entering the PIN Code

When the PIN verification is enabled, you need to enter the correct PIN code to use the network-related functions.

1. Choose **Tools > PIN Operations > Enter PIN**.
2. Enter the correct PIN code.
3. Click **OK** to complete the verification.

Note:

If you enter the wrong PIN codes for a preset number of times, the card SIM/USIM is locked and you cannot use it until you enter the PUK code. The Alice MOBILE prompts you with the remaining number of attempts for entering the PIN code or the PUK code.

Unlocking the PIN

1. When the card SIM/USIM is locked, the **Unlock PIN** dialog box is displayed after you start the Alice MOBILE.
2. Enter the correct PUK code.
3. Enter the new PIN code.
4. Click **OK** to complete the modification.

Viewing Diagnostics Information

Choose **Tools > Diagnostics** to view information of the Alice MOBILE and card SIM/USIM, such as the number of messages and contacts saved on the card SIM/USIM, firmware version, hardware version, and IMSI number.

Note:

- The number of messages/contacts saved on the card SIM/USIM is displayed as **XX/YY**. **XX** stands for the number of messages/contacts and **YY** stands for the capacity of the card SIM/USIM.
- The diagnostic information is subject to the terminal that is used.

Network Settings

To display the **Network** interface, do as follows:

1. Choose **Tools > Options**.
2. In the navigation tree, click **Network**.

Selecting a Network Type

You can select different network types to search and access the network.

1. Click the **Network Type** tab.
2. In the **Network Type** drop-down combo box, select the corresponding network type.
3. In the **Band** down-drop list box, select the corresponding frequency band.
4. Click **Apply**.
5. Click **OK** to save and enable the settings.

Selecting a Registration Mode

You can set the search and registration mode after selecting the network type.

1. Click the **Registration Mode** tab.
2. Select **Auto search and register** or **Manual search and register**.

Auto Search and Register

When you select **Auto search and register**, the terminal product can automatically search and register to a supplied network.

Manual Search and Register

1. Select **Manual search and register**.
2. Click **Refresh**.
3. Select an operator name in the list.
4. Click **Register**.

Connection Profile Settings

To display the **Dial-Up** interface, do as follows:

1. Choose **Tools > Options**.
2. In the navigation tree, click **Profile Management**.
3. Click the **Dial-Up** tab.

Note:

For details about setting the profile, contact your service provider.

Creating a Dial-up Profile

1. Click **New** to set the profile name, access number, user name, password, Access Point Name (APN) and APN status.
2. Click **OK** and the Alice MOBILE dialog box is displayed.
3. Click **Yes** to save the settings; or click **No** to cancel the settings.

Editing a Dial-up Profile

1. In the **Profile Name** drop-down combo box, select a setting.
2. Click **Edit** to modify the profile name, access number, user name, password, APN name and APN status.
3. Click **OK** and the Alice MOBILE dialog box is displayed.
4. Click **Yes** to save the settings; or, click **No** to cancel the edits.

Deleting a Dial-up Profile

1. In the **Profile Name** drop-down combo box, select a setting.
2. Click **Delete** and the Alice MOBILE dialog box is displayed.
3. Click **Yes** to delete the setting; or click **No** to cancel the deletion.

6

FAQs

What should I do if I cannot access the Internet?

1. Check the network signal strength.
2. Check whether you have activated the wireless online service. You can ask the local network operator how to activate it.
3. If the wireless online service is activated, check network settings according to the instructions in **Internet Services**.

Why only part of the pasted content is displayed during the edit?

When editing a message, a maximum of 2048 English characters can be entered. If the number of characters of the pasted information exceeds the limit, the number of characters that are in excess will be deleted automatically.

Why is no prompt displayed when a message is received?

The visual prompt of the messages is not set.

Choose **Tools > Options > Text Message**. In the **Text message handling** area, select **Show a notification when a new text arrives**.

Why there are shadows around the icons in the title bar?

The icons in the title bar of the dashboard are based on the icons of the main interface. These icons are implemented internally by the Java Virtual Machine (JVM). Different JVMs are used by different operating systems. This explains why some icons are displayed as triangles and some icons are displayed as squares in the Linux operating system.

Why program exceptions appear when the system time is changed?

If you change the system time to an earlier time in the Linux operating system, the JVM enters the dormant state automatically. The Java program cannot run normally and the Java developer, namely, the eclipse cannot compile.

What can I do if the device cannot be found or the dial-up status is abnormal after the JVM recovers from the dormant state?

Please restart the Alice MOBILE.

7

Acronyms and Abbreviations

Numeric

3G The Third Generation

A

APN Access Point Name

D

DNS Domain Name Server

G

GPRS General Packet Radio Service

P

PIN Personal Identification Number

PUK PIN Unblocking Key

S

SIM Subscriber Identity Module

U

USIM UMTS Service Identity Module

W

WINS Windows Internet Name Service